



NEA Member Benefits is acutely aware of the personal and financial challenges faced by NEA members experiencing non-renewals, job layoffs, salary cuts, and other difficult financial circumstances. In our role as a member advocate, we strive to develop multiple avenues of *support* for members including personal assistance, online resources, and provisions of temporary financial relief\* for NEA program participants. We have also garnered the help of our program suppliers and business partners to offer discounts or special accommodations\* for affected members.

One way NEA Member Benefits is assisting members is through the Member Assistance Program (MAP), an online resource center that provides guidance, information and tools to help unemployed members prepare for a job search and cope financially. This brochure outlines the resources and services available, including a step-by-step Job Layoff Checklist and useful sites on the Web. Find MAP online at [www.neamb.com/assistance](http://www.neamb.com/assistance).

*\* You must maintain membership in the Association to be eligible.*



## PROGRAM

Helpful resources for  
members facing job layoffs  
and other financial challenges



[neamb.com](http://neamb.com)

YOUR DEDICATION DRIVES OURS®

Visit [neamb.com/assistance](http://neamb.com/assistance)  
or call us toll free at 1-800-637-4636

Monday – Friday 8 a.m. to 8 p.m.  
(and Saturday 9 a.m. to 1 p.m.) ET



[neamb.com](http://neamb.com)

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MAP Resources and Services at  
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### Job Layoff Checklist

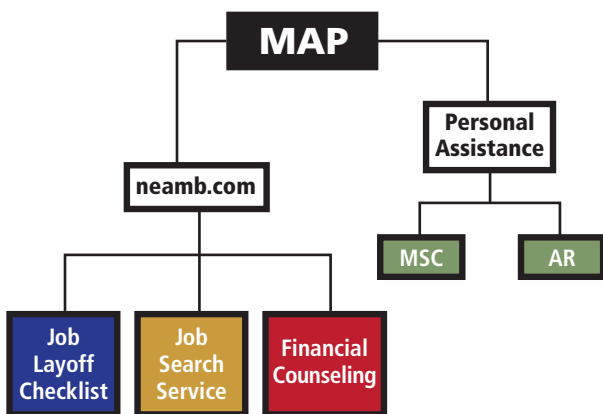
This comprehensive list of recommended actions will help you cover your bases and protect yourself financially while preparing/searching for a new job.

### Job Search Service

Start your job search at Teachers-Teachers.com, a free online education placement service that helps educators find new teaching and administrative positions and other education-related jobs. Also explore the other job search sites that are referenced in the Job Layoff Checklist.

### Financial Counseling

Get your finances in order with help from the National Foundation for Credit Counseling (NFCC), an NEA Member Benefits (NEA MB) business partner that provides budgeting, debt management and mortgage counseling to NEA members and their families. Locate an NFCC member agency in your area by calling 1-866-479-NEA2 (6322) or visit [www.debtadvice.org/nea](http://www.debtadvice.org/nea).



### Personal Assistance

#### NEA MB Member Service Center

The Member Service Center (MSC) is your central source for information about NEA MB programs and services. Member Service Representatives are available to assist you by phone or e-mail six days a week at 1-800-637-4636 or [ask-us@neamb.com](mailto:ask-us@neamb.com).

#### NEA MB Affiliate Relations

NEA MB Affiliate Relations (AR) is a field-based team supporting the affiliates and members at the state and local levels. AR Specialists provide educational seminars on a variety of financial topics and facilitate members' access to services available through the Member Assistance Program. Go to [neamb.com](http://neamb.com), log in or register, and click on the AR Specialist assigned to your state affiliate.

### NEA Member Benefits Web Site

In addition to MAP resources, [neamb.com](http://neamb.com) offers useful articles, financial calculators, tips on saving money, and links to consumer discounts. Find it all at [www.neamb.com](http://www.neamb.com).

### Help From NEA MB Program Suppliers

Participants in certain NEA MB programs may be eligible to receive special accommodations through our program suppliers. Types of assistance that may be available include:

- Mortgage assistance options
- Credit card payment assistance
- Insurance payment options and assistance
- Retirement savings waivers
- Health discounts and concessions
- Masters degree tuition discounts
- Discounted NEA Academy courses
- Online money management tools and information

## IMPORTANT CONTACTS

#### NEA Member Benefits

800-637-4636 [neamb.com](http://neamb.com)

#### NEA Members Insurance Trust

800-637-4636 [neamb.com](http://neamb.com)

#### NEA Credit Card & Loan Programs

##### Bank of America

866-575-9070 [neamb.com](http://neamb.com)

#### NEA Home Financing Program

##### Wells Fargo Home Mortgage

800-NEA-4YOU (4968)

[neamb.com](http://neamb.com)

#### NEA Auto & Home Insurance Program

##### California Casualty

800-877-7345 [neamb.com](http://neamb.com)

#### NEA Long Term Care Program

800-637-4636 [neamb.com](http://neamb.com)

#### NEA Income Protection Plan

##### American Fidelity Assurance Company

800-637-4636 [neamb.com](http://neamb.com)

#### NEA Valuebuilder Program

##### Security Benefit

800-NEA-VALU (8258)

[neamb.com](http://neamb.com)

#### National Foundation for Credit Counseling (NFCC)

866-479-NEA2 (6322)

[www.debtadvice.org/nea](http://www.debtadvice.org/nea)